

Mohammed Samiur Rahman

- Currently Flexible delivery driver
- Want to work in any retail job
- Can work over 35 hours
- Fully flexible

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Languages

Bengali (Fluent)

English (Fluent)

About

With a strong foundation in managing an online drop-shipping business, I've developed key customer service and marketing skills vital for fast-paced retail environments. Proficient in handling diverse tasks ranging from product marketing to customer interactions, complemented by basic proficiency in Bengali and English, I'm adaptable and excel in providing exceptional customer experiences.

BRANDS WORKED WITH

Online Drop Shipping Business

Delivery Companies

Spring pod Virtual

Experience

● Business Owner

Online Drop Shipping Business | Jul 2023 - Now

- Managing the procurement of finding trending products to market which can lead to a lot more sales than other sellers on Ebay.
- Gained valuable insight into running a business and having time management to do other type of side hustles.
- Learned how to advertise and market products to run traffic in the business.
- Gained experience in customer service and effective communication when dealing with potential customers, complaints and general communications.

● Part

Delivery Companies | Sep 2022 - Nov 2023

- Demonstrated exceptional customer service skills by ensuring a positive and friendly interaction with customers.
- Maintained a professionalism and a patient demeanor, even in high-pressure situations, ensuring a smooth and pleasant customer experience.
- Received commendations from customers for outstanding service with fast delivery, indicating a strong commitment to customer-centric values.
- Happy to deal with customers in a polite manner and deal with anything calmly.

● Business

Spring pod Virtual | Jul 2021 - Sep 2021

- Completed an immersive virtual work experience program with Springpod, a leading platform for career exploration and development.
- Collaborated with industry professionals and peers on real-world business challenges, enhancing teamwork and problem-solving skills.

Education & Training

2018 - 2023

● Harris St Johns Wood GCSES

Maths,