



Giovanni Carangella

Luxury Brand Consultant - Personal Shopper

Milano, Metropolitan City of Milan, Italy

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Links

- [Website](#)
- [LinkedIn](#)
- [WeChat](#)

Languages

- Italian (Native)
- English (Fluent)
- Spanish (Work Proficiency)

About

Basically I'm a dynamic resourceful and hard-working retail advisor with excellent interpersonal skills and the ability to communicate concisely at all levels. A self-starting person who has a lots to offer in terms of enthusiasm with the ability to bring high standards to the workplace . Enjoys being part of a successful and productive team, proven through work experience and involvement with local clubs and organizations. A good problem solver who enjoys helping people as much as possible, with excellent customer care experience, both face to face and over the telephone.

Pays great attention to detail and would make a significant contribution to the business

BRANDS WORKED WITH

- Guidobaldi Luxury Properties
- Harrods
- J. Mendel
- Miss Sixty
- Philipp Plein International
- Prada
- Versace

Experience



VIC Relationship Coordinator

Philipp Plein International | Nov 2021 - Jul 2023

Manswear specialist/Brand consultant/VIC Coordinator/Virtual Concierge



Sales Executive and CRM Coordinator

J. Mendel | Sep 2019 - Nov 2021

- Develop and maintain relationships with existing clients to increase business
- Maintain a seamless flow of communication with multiple departments including merchandising, accounting, customer service
- Achieve the monthly consignment targets for my geographic market
- Develop and implement action plans to continually increase consignment with luxury world



Team Supervisor

Harrods | Jun 2019 - Nov 2021

Luxury Client Relationship Manager/Atelier Personal ceremony assistant



Fashion Consultant - Menswear - VIC

Versace | May 2018 - Jun 2019

SHOES SPECIALIST/ VIC ASSISTANT/ MENSWEAR



Senior sales consultant/Keyholder

Prada | Sep 2016 - Aug 2018

CUSTOMER SERVICE/ KPI PERFORMANCE/ REPAIRS COORDINATOR



Senior Sales Assistant

Miss Sixty | May 2014 - Sep 2016

Customer service support/Keyholder/After sale



Sales Operations Office coordinator

Guidobaldi Luxury Properties | Oct 2023 - Now

Residential Real Estate sales specialist
Luxury Office Consultant
Property Advisor

Education & Training

2012 - 2013 ● **FIN - Italy Swimming Federation**

First AID Course, Safety support

2012 - 2014 ● **ITALIAN NAVY - COAST GUARD**

JUDICIAL POLICE OFFICER, ECONOMY - NAVAL DEPARTMENT