

# Shane Joseph

Customer Assistant

Norwich, UK

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## Languages

Tamil

English

## About

BRANDS WORKED WITH

ICAEW

tesco express

## Experience



### ● Student Brand Ambassador

ICAEW | Sep 2022 - Now

Increasing Awareness of the ACA qualification by promoting it on social media and getting signups of 11 students in 3 weeks by creating a social media presence e.g. Instagram, LinkedIn.

- Effectively build professional network with global employers by going to events hosted by ICAEW and learning about ICAEW qualification.



### ● Customer Assistant

tesco express | Jul 2021 - Sep 2022

Improved my technical skills while operating tills and with accuracy of the transactions by organising notes and coins.

- Approached customer interactions in enthusiastic, flexible manner to ensure customer satisfaction and getting 2 WOW comments for meeting my KPIs.