



Meer Dabagh

MSc Computing and Information Systems graduate with working experience as a retail assistant for department stores.

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Languages

English (Native)

Kurdish (Fluent)

About

With a foundation in supporting retail operations at Next and Debenhams, I excel in using technology to enhance customer service and thrive under the pressure of peak sales periods. Fluent in English and Kurdish, my expertise spans across high street to premium retail sectors, specializing in menswear, womenswear, accessories, footwear, and beauty products.

BRANDS WORKED WITH

Debenhams

Syft

Next

Harrods

Experience

● Xydrop VR Cinema Tech

Harrods | Jun 2024 - Now

- Host VR experiences, providing an engaging and immersive experience for high-profile clients.
- Troubleshoot technical issues to ensure the seamless operation of VR equipment.
- Collaborate with team members to set up and maintain VR installations.
- Communicate effectively through Slack to coordinate with the team and address any issues promptly.



● Retail Store Colleague

Next | Jun 2022 - Sep 2022

- Processed customer orders with accuracy and efficiency.
- Utilised new technologies to enhance customer service. Developed strong customer relationships and resolved issues promptly.



● Retail Store Colleague

Debenhams | Dec 2020 - May 2021

- Provided expert sales advice and maintained a clean store environment.
- Demonstrated strong time management skills during busy sales periods.

Education & Training

2021 - 2023 ● Cardiff University (Prifysgol Caerdydd)

Master of Science in Information Systems,

2017 - 2020 ● Queen Mary University of London

Bachelor of Science,