



Nazat Chowdhury

Retail Sales Assistant

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Languages

English (Native)

French (Work Proficiency)

Bengali (Fluent)

Arabic (Basic)

About

Currently, I am progressing with my A-Level courses, with my chosen subjects being Chemistry, Biology, Psychology and Economics. I am looking for work experience in a new and daring environment that will allow me to utilize my learned skills, from my past experiences (within admin, retail, hospitality and office management) alongside developing new skills. I think of myself as a reliable candidate ready to take on challenges using problem-solving and task prioritization skills to help my team flourish. I possess admirable communication and leadership abilities which I attained through my roles as charity organization event director as well as event coordinator for CHEACS.

BRANDS WORKED WITH

- Chadwell Heath Educational and Cultural Society
- HSBC
- The Duke of Edinburgh's Award
- ZARA

Experience



● RETAIL SALES ASSISTANT

ZARA | Jun 2023 - Sep 2023

Provided highly proficient customer service to each consumer. Methodically and reliably handled EPOS/POS system transactions including credit, cash, exchanges, returns and refunds, resulting in a continuously error-free cash flow. Maintained a clean, organised inventory of seasonal clothing whilst also diligently advising customers and picked out clothing that flattered their shape and complexion. Ensured accurate inventory counts for over 700 items by counting stock and timely identifying and reconciling any discrepancies.

● Volunteer

CHEACS | Dec 2022 - Dec 2022



● Customer Service Work Experience

HSBC | Aug 2022 - Aug 2022

Within this 7-day hybrid work experience program at HSBC, I was presented with the opportunity to improve and strengthen my self-initiative and collaboration with my colleagues. I worked within the Operational and Resilience Risk sector for Europe and tackled the possible situations associated with fraudulent behaviour in finance. During my in person work experience, I advanced my team building skills whilst co-operating with colleagues from different departments providing impactful information on customer in-flows and out-flows, as well as interviewing high-level associates to gain an insight of the corporate world.

● GROVE SURGERY NHS (202 Chadwell Heath Ln | Oct 2021

Throughout this 7-day placement I was given the opportunity to shadow two health care advisors throughout their day-to-day lives within the NHS. In addition, I gained knowledge on how to approach and empathize with patients who were going through a difficult time due to their personal inconveniences and well-being. I also attained elevated communication and organizational skills whilst operating and managing internal booking systems to issue appointments for patients, both in person and via telephone. All in all, I thoroughly enjoyed my placement as it was a vital role which broadened my skill set in terms of providing hospitality to patients.

● Duke | Jan 2019

I gained essential skills and attributes for work and life, as I was placed in several different problem solving and communication prob-

lems, throughout this rigorous process I learnt patience and how to think tactically. It provided me with a strong sense of determination although some tasks were difficult and was a moral lesson to not give up.

Education & Training

2023 - 2026

● **Oaks Park High School**

A-Level, Biology, Chemistry, Psychology

2018 - 2023

● **Oaks Park High School**

GCSE, Triple Science, English, Maths, Business, Sociology, Geography