



Nida Shahzad

Cleaner at Exact Cleaning & Maintenance

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Languages

Hindi (Fluent)

English (Fluent)

Urdu (Fluent)

About

As a dedicated Textile Specialist, I thrive in fast-paced retail settings, ensuring top-notch customer care and efficient operations. My expertise spans client advising, inventory control, and fostering positive relationships, driven by a passion for the service industry.

Experience

● Dry Cleaning and Tailoring Specialist

| Aug 2021 - Sep 2023

- Maintained strict standards for customer care, security, and safety.
- Spearheaded dry-cleaning operations, including meticulous labelling and tracking of customer clothing items.
- Ensured the smooth transition of garments to the dry cleaners, maintaining accurate pricing and prompt delivery timelines.
- Fostered positive customer relationships by ensuring seamless service delivery and prompt communication.
- Excelled in a fast-paced environment by managing multiple tasks simultaneously while adhering to deadlines.
- Through effective teamwork, commitment to quality, and the ability to thrive under pressure, I established myself as an asset, earning the respect of colleagues and customers alike. This experience has further solidified my passion for the service industry and honed my interpersonal and operational skills.

Education & Training

2021 - 2023

● West Hatch High School

BTEC Applied Science,