



# Chinenye Uwala-ka

I'm a work enthusiast who approaches tasks with unwavering dedication.

[View profile on Dweet](#)

## Languages

English

## About

With a diverse background from healthcare to tech repairs, I have honed my problem-solving and customer care skills. Fluent in basic English, I seek to bring my adaptability and dedication to excellence to the dynamic world of retail, aiming to enhance every customer's shopping experience.

### BRANDS WORKED WITH

- Chime Care Ltd
- Mr Gadget Solutions LTD
- Nationguard nursing services ltd
- Global Focus ICT Ltd

## Experience

### ● Heath Care Assistant

Chime Care Ltd | Oct 2023 - Feb 2024

- Monitored patient progress, identifying and proactively addressing obstacles hindering recovery.
- Educated and advised patients on prevention and improvement methods to avoid future hospitalisation.
- Monitored patient health, behavioural and physical changes, promptly reporting concerns to ward supervisor.
- Actively listened to patients' complaints and feedback, actioning improvements to continuously elevate quality of care.
- Obtained current medical information, weight, height and vital signs to aid care planning.
- Helped patients with bathing, meal assistance, toileting and mobility support.
- Kept public areas clean and hygienic by performing routine sanitisation tasks.
- Maintained and updated digital patient records and medical information.

### ● Phone Technician

Mr Gadget Solutions LTD | Mar 2023 - Now

1. Proficient in cell phone software programs
2. Repair and Test the Mobile Phones and Tablets Lots Diagnosing and repairing the faults in phones and tablets
3. Fully Refurb them to Full working conditions
4. Examining, testing and Changing the Non Functioning parts
5. Keeping record of all the IMEI numbers
6. Separating the Full functional and semi functional devices.

### ● Health Care Assistant

Nationguard nursing services ltd | Mar 2023 - Sep 2023

### ● Media/software technician

Global Focus ICT Ltd | Apr 2021 - Jul 2022

1. Coordinated media equipment installations, maintenances and repair needs
2. Made recommendations for media equipment purchases such as digital cameras.
- Laptops, phones, Pcs and Tabs
  1. Carried out major repairs on mobile phones, computers and tablets.
  2. Consulted with clients on technically complex matters and responded skillfully to high volume of their questions and complaints.
  3. Carried out software programing on cell phones and other media gadgets.
  4. Troubleshoot and performed maintenances on equipment and systems.
  5. Partial and full refurbishment of Cell Phones, Pads and Tablet lots,

## Education & Training

---

2018 - 2019 ● **Workman Computer College**

Bachelor of Engineering in Computer Science and Engineering,