

Idris Karheem

Customer Advisor

London, UK

Idris's availability **should be discussed**

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Work Preference

Location: Not looking to relocate

Languages

English

About

BRANDS WORKED WITH

- Sainsbury's
- EE
- Weezy

Experience



Customer advisor

Sainsbury's | Sep 2022 - Sep 2023

- Able to help customers with their needs which allowed me to develop good customer service skills.
- Help people check out at tills, which enabled me to develop very good time management skills and experience in fast pace, high pressure environments.
- Putting items on shelf's precisely where they should be on a FIFO basis.
- Working in teams ensuring all goals are met.
- Making sure all expired goods are taken of the shelves.



EE Retail Advisor

EE | Oct 2021 - Aug 2022

- I would ensure I greet customers entering the store with a positive attitude ready to meet their needs.
- Ensure I listen carefully to every customer's needs.
- Pinpoint the ideal product and plans for each customer needs on a case-by-case basis.
- Working at tills dealing with customer purchases.
- Gain a catalog of most of the business products and plans to memory and relay it to customers.



Warehouse operative/ Stock controller (Team member)

Weezy | Mar 2021 - Sep 2021

- Weezy was a grocery delivery service that aimed to deliver orders to customers in under 15 minutes.
- My role working there was to pack the orders in under 2 minutes using scanners and then give them to the riders who would then deliver them.
- I would also have to use scanners to ensure all stock was available and update anything missing, expired or discounted.
- I would also have to use scanners to ensure items were ordered on a FIFO basis.

Education & Training

2019 - 2021 ● Sir George Monoux college E17 5AA

A - Level / B-tech level 3 Qualifications,

2014 - 2019 ● Gladesmore Community School

GCSE Qualifications,