

Anthony Culler

assistant manager

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Languages

English

About

I have extensive retail experience, excelling in customer service, sales, and team management. I've successfully enhanced store performance and adapted to various retail environments, demonstrating my flexibility and commitment to increasing sales and customer satisfaction.

BRANDS WORKED WITH

Enterprise Holdings

7Eleven

ROBAIRE'S BAKERY

Experience



● MANAGEMENT ASSISTANT

Enterprise Holdings | May 2021 - Aug 2022

Member of the Management Trainee Program that oversaw the entire operation of rental stores bringing in over a million in revenue a month. Position included B2C sales, account management, marketing, contract underwriting, training, team management, fleet management, customer service, phone manners, employee mentorship, and interviewing new employee elements.

- Achieved top 2 in region in sales twice, top half in sales 11/15 months
- Achieved promotion after 10 months
- Reduced average pending contracts by 65%
- Assisted in raising average customer service score by 15%
- 2/3 assigned B2B marketing targets increased in use of our rental services
- Reduced average out of service fleet by 50%

● ASSISTANT MANAGER

7Eleven | Feb 2020 - May 2021

Member of the store management team at multiple stores in Texas and Nevada. Position included team management, inventory management, customer service, and vendor account management elements.

- Achieved promotion after 6 months
- Increased overall store sales
- Reduced overall overages/shortages
- Reduced overall inventory discrepancies

● ASSISTANT MANAGER

ROBAIRE'S BAKERY | Mar 2015 - Aug 2018

Responsible for overseeing back of bakery production quality. Position involved team leading, order fulfillment, and baking elements.

- Achieved promotion after 2 months

Education & Training

2023 - 2024

● London Metropolitan University

MSC INTERNATIONAL BUSINESS MANAGEMENT,

2013 - 2018

● Central Michigan University

BS IN PSYCHOLOGY,