

Brianna Huggins

IT Engineering Apprenticeship

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Languages

English

About

I have experience in retail customer service, including greeting customers, answering queries, organising products, and stock taking. I am adaptable, a positive team player, and eager to learn and share knowledge within dynamic retail environments.

BRANDS WORKED WITH

IBM

Lovisa

Experience



● technology

IBM | Jul 2022 - Jul 2022

Workers of IBM described what kind of technology they've been using within their business e.g., automation robotics, emerging technology.

- They've briefly described how they were able to deal with technology development
 - They've also described on how the enhancement in technology has helped them to concentrate/focus on other areas within their business.
- Customer service Greeting customers Responding and answering queries and concerns from clientele. Organisation of store products Delivering information about a company's offerings to clientele Providing proactive customer support Instrumental in stock taking and checking



● IBM apprenticeship application masterclass

IBM | Feb 2022 - Feb 2022

IBM employees gave a brief description of the different apprenticeships that their business had and how long they were for.

- They explained what the main benefits and positive outcomes of applying for apprenticeships were.



● IBM, technology and business innovation

IBM | Jul 2021 - Jul 2021

People who worked at IBM talked about what the business does and what they stood for, which is international business machines.

- They explained how the technology they've used over the years has helped them manage the different systems that they have.
- Former co-workers and current workers described their experiences working for IBM
- Q & A was hosted at the end so that I had the opportunity to ask any questions

Education & Training

2019 - 2022

● Sir George Monoux Sixth Form College

B A,