



Rashique Rayat

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Languages

Bengali

English

Hindi

Urdu

About

With 3+ years in retail at Hamleys, Gadget & Gear, and BRAC-Aarong, I excel in customer service, sales, product promotion, and maintaining a dynamic store environment. Multilingual with basic proficiency in Bengali, English, Hindi, and Urdu.

BRANDS WORKED WITH

Hamleys of London

Gadget & Gear

BRAC-Aarong

Experience

● Sales Assistant

Hamleys of London | Jun 2023 - Now

Delivering Exceptional Customer service, driving Sales, and creating a memorable shopping experience for customers at Hamleys, London's iconic toy store.

Responsibilities:

- Providing excellent customer service by assisting and engaging with customers, offering product recommendations, and promptly resolving inquiries or issues.
- Maximize sales opportunities through effective product promotion, up-selling, and meeting sales targets.
- Staying updated on store products, games, and trends to provide accurate information and enhance the customer experience.



● Sales Associate

Gadget & Gear | May 2021 - Nov 2022

Designated for providing exceptional customer service, demonstrating product knowledge, and closing sales in a gadget store. Maintained a high level of product knowledge and was able to effectively communicate the benefits and features of various gadgets. Gained valuable skills in customer service, sales techniques, product knowledge, communication, and teamwork.

● Retail Assistant

BRAC-Aarong | Jul 2018 - Mar 2020

Provided exceptional customer service and assisted with product selection in a clothing brand store. Maintained a well-organized and visually appealing store environment while contributing to the goals of that Company.

Education & Training

2023

● University of Greenwich

Bachelor's degree,