

Andreea Dinu

customer service

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Languages

Italian

Romanian

English

About

Versatile team member, able to take on any required task and adapt to changing conditions with a resourceful and hardworking mindset. Dedicated to business success and ready to learn more about any field of work that comes my way to advance professionally. Energetic and able to quickly learn and master new concepts and skills. Passionate about helping customers and creating memorable experiences. Organised, independent worker with time management skills. Detail-oriented and learn new tasks quickly. Excellent memory.

BRANDS WORKED WITH

Love Churros

Ugly Dumpling

Experience



● Kitchen staff

Ugly Dumpling | Jan 2023 - Aug 2023

At Ugly Dumpling, I handled various roles in the kitchen including food preparation, cooking, plating, and maintaining kitchen hygiene. I learned to work quickly to ensure customer satisfaction and was able to run the service solo, delivering exceptional experiences to patrons.



● Team Member

Love Churros | May 2022 - Oct 2022

At Love Churros, I was responsible for processing customer payments accurately and efficiently, answering inquiries, maintaining a clean workspace, and greeting 50-100 customers daily. My experience at Love Churros taught me the importance of providing excellent customer service, maintaining a clean workspace, and making meaningful connections with customers.

Education & Training

2022 - 2024

● Sixth form College

Architecture, Film, Graphics,

2016 - 2021

● MAYFIELD SECONDARY SCHOOL

Economics, Sociology, Art, History,