



# Redouane Guennouni

Sales representative

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## Languages

Arabic (Native)

English (Fluent)

Spanish (Basic)

French (Native)

### **About**

With experience at BOSS, Tommy Hilfiger, and Pandora, I've developed robust customer service and sales skills. Multilingual in Arabic, French, Spanish, and English, I thrive in dynamic retail settings, excelling in communication, organization, and problem-solving across diverse product categories.

**BRANDS WORKED WITH** 



Pandora

Tommy Hilfiger

## Experience



#### Sales representative

BOSS | Jul 2023 - Aug 2023

- Developed strong communication and interpersonal skills through regular interaction with customers and colleagues, effectively addressing inquiries, providing product information, and fostering positive relationships.
- Enhanced organizational and time management abilities by efficiently multitasking between various tasks such as inventory management, restocking shelves, and ensuring the cleanliness and presentation of the store, leading to improved operational efficiency.



#### Sales Representative Intern

Tommy Hilfiger | Jun 2022 - Aug 2022

- Enhanced sales techniques and customer engagement skills through proactive outreach and effective product demos.
- Developed problem-solving abilities by addressing customer concerns promptly, contributing to positive shopping experiences.

OTHER EMPLOYMENT, including part-time work and summer work.



#### Cashier

Pandora | Jun 2021 - Sep 2021

- Enhanced attention to detail and accuracy in handling transactions at the point of sale.
- Improved customer service skills by promptly addressing inquiries and resolving payment issues.

## **Education & Training**

2023 - 2026 Bayes Business School

BSc Business with Marketing,

2022 - 2023 INTO City, University of London

International Foundation in Business and Economics with Accounting,

2007 - 2022 La Residence School

Moroccan Baccalaureate,