



# Oreoluwa Aluko

Customer Service Assistant

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## Languages

English

## About

Experienced retail professional with roles as Sales Assistant and Customer Care Assistant. Skilled in direct sales, problem-solving, and enhancing customer experiences under pressure. Adaptable and detail-oriented, seeking temporary retail positions to further develop my expertise in a dynamic environment.

### BRANDS WORKED WITH

Awelewa stores Nigeria.

## Experience



### ● SALES ASSISTANT(team leader)

SA UK | Feb 2023 - Aug 2023

Sales Ambassadors uk

Direct sales and marketing. -Representing clients and marketing products.

- speaking to customers directly and getting feedback.

### ● Customer Service Assistant

Awelewa stores Nigeria. | Jan 2021 - Nov 2022

- Giving information and helping to solve customer problems
- Selling products and taking orders
- Arranging services for customer
- Processing complaints and issuing refunds when appropriate.