

Marzena Lipinska

Production Operator

📍 Southend-on-Sea, UK

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Languages

English

About

A highly motivated and diligent person with strong and effective organizational and interpersonal skills. Creatively solves problems and works confidently under pressure to ensure projects, tasks and objectives are completed on time and to a high standard. A wide range of experience so I find it very easy to accomplish to any tasks. I am confident that all work will be done to the best and the highest of standards by ambition is to complete all work. I work well with people and on my own. I love working around people they always make me happy my customer service is always different each customer I very experience, I'm first start conversation with customers and find out they needs try to sort straight away.

BRANDS WORKED WITH

Argos

Power Force/weber

Steinhoff Uk Retail Ltd

Stella Cast

Vision Essential

Experience

- **-Sale Consultant**

Steinhoff Uk Retail Ltd |

While working in Bensons for beds, I was demonstrating that we are experts in our field and ensuring that customers get the most comfortable bed. Also, when working here I achieved high customer service which is part of a KP targets. Objectives were given and I was taking this on board and responded positively. When making orders I also was taking payments. When taking payments, I had to make sure that this was logged. Reports had to be made after the end of every day. Everything that was sold had to be recorded in books and computers. Working here I had to work independently and as a team. The responsibility of opening and closing the store recording summary and end of the day also cash out, Sale beds, mattress, mattress protectors, pillows, headboards, furniture, right color style and size suitable for customer. Answering the phone making enquire of sale on the phone changes delivery dates for customers, taking payments balances, solving problems complaining customers calling to costumer's service, also introduce to customer care protection plan, introduced free interest credit for the customers.

- **Warehouse Operative**

Vision Essential | Mar 2009 - Mar 2014

My duty was picking lenses by company's orders using gown to recognize correct barcodes and pack in boxes after weight parcel and put in pallet to be ready to collect by delivery.

- **Agency/Production Operative**

Power Force/weber | May 2008 - Mar 2009

- **Electric Production Operative**

Argos | Nov 2007 - Mar 2008

My duty was sorting pages of Argos catalogue to make sure number of pages are correct, putting them in folders. Using machinery to laminating pages.

- **Junior Stylist**

Stella Cast | May 2006 - Aug 2007

My duty was to analyzes hair and scalp condition provide hair treatments shampoo and blow-dry hair addition to providing hair treatments, such a waving, straighten and tinting scalp conditioning massage. Exceeds sale goals by upselling products and promoting the business by word of mouth and through social media outlets. Manage appointments book and online booking of over 150 clients.



