



Adrian Nnaobi

Dynamic customer service pro (18+ months). Drove £5k peak sales managing grill. Strong communicator & leader.

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Languages

English (Native)

About

With 18 months of retail experience at THE FAT HIPPO and Five Guys, I excel in customer service, adaptability, and hold certifications in Grill Operations and Fry Station Management. Commended for exceptional service and securing positive customer reviews consistently.

BRANDS WORKED WITH

THE FAT HIPPO

Five Guys

FOBA LTM

Experience

● TEAM MEMBER

THE FAT HIPPO | May 2023 - Sep 2023

- Garnered numerous commendations from customers, as reflected in Google reviews, highlighting exceptional service delivery.
- Triumphed in a store-wide competition aimed at securing the highest number of positive customer reviews within a week, proving dedication to customer satisfaction.



● CREW MEMBER

Five Guys | May 2022 - Nov 2022

- Served in various roles across multiple retail outlets, proving adaptability and commitment.
- Consistently received 5-star reviews for exceptional customer service and performance.
- Earned certificates in Grill Operations, Fry Station Management, and customer Service, reflecting a well-rounded skill set in fast-food service.

● STORE ASSISTANT

FOBA LTM | Jul 2020 - Mar 2021

- Customer Travel Expert, adeptly guiding clients through the complexities of travel planning, addressing inquiries, and resolving issues with utmost professionalism at a high-traffic travel agency.
- Financial Operations Handler, efficiently managing financial transactions, issuing travel documents, and keeping meticulous customer records through advanced software systems.
- Destination Specialist, using extensive knowledge to curate personalized travel experiences, aligning with client desires and budget considerations.
- Sales Innovator, strategically amplified sales revenue by 15% in Q1 2022 through effective upselling and cross-selling techniques, significantly enhancing customer satisfaction and loyalty.

Education & Training

2023 - 2026

● University of East Anglia

High School Diploma,