

Safa-Suha Mo-hamuod

Dedicated
Reliable
Talented
Adaptable
Extroverted
Communicator
Hard working
Attention to detail
Committed

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Languages

English

About

A motivated individual seeking employment, I bring enthusiasm and a strong work ethic into any role. Despite my current unemployment status, I am committed to maintaining a reliable and positive presence in the workplace. With a keen eye for detail and a proactive attitude, I am ready to take on challenges and deliver results. I believe that my hardworking nature and commitment make me an ideal candidate for any position, and I am excited about the prospect of contributing to a dynamic team.

BRANDS WORKED WITH

- Babysitting
- CHIK'N
- Footballer Football
- Keysaney Hospital
- Ole & Steen
- The Landmark Hotel

Experience

● Family Babysitter

Babysitting | Dec 2018 - Now

- I cared for children over weekends, breaks, and evenings, and specialise in creating engaging and educational activities while advancing problem solving and multitasking skills. Helped prepared and serve nutritionally balanced meals and snacks for children.
- Drove children to and from school, play dates, and recreational activities.
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● Footballer

Footballer Football | Oct 2018 - Now

- As a footballer, I lead my team to victory on the pitch by exhibiting immaculate ball control and first touch, majestic position, spatial awareness, while developing teamwork and critical thinking skills. Advocated on behalf of players through conversations with scouts and coaches.
- Organized practices to refine player skill and strategy execution.
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● Front of House Staff Member

Ole & Steen | Nov 2022 - May 2023

- Delivered incredible coffee and hot beverage service at a busy central London location serving an average of 700+ customers per day
- Created a safe and hygienic working environment including regular cleaning and descaling of coffee machines
- Enabled effective team working, moving efficiently from food service, to coffee making to POS operations depending on the greatest need
- Human One Resolved customer complaints promptly and professionally.
- Cleaned and organized front of house to maintain optimal health and safety practices. Prepared and served food and beverages according to customer specifications.
- Communicated needs to management for escalating issue resolution.
- Transported food items from kitchen and presented to guest tables.
- Observed and enforced food safety regulations.
- Collected and returned dirty dishes to kitchen for washing.
- Monitored customer food preferences to determine focus of sales efforts.
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● Caterer

The Landmark Hotel | Sep 2021 - Jun 2022

- During my employment with Human One I was sent to luxury 5
- Hotels in central
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 - London, some being The Landmark London, The Marylebone Hotel and

Nobu

- Working as a caterer, I was required to gather all food supplies, utensils, decorations, heating elements, and serving trays for each catering event
- I also served food and beverages to guests while remaining conscious of dietary restrictions based on religion or health
- I liaised between event manager or catering manager and the serving staff to always maintain appropriate levels of food and drink. Set up tables for function in accordance with banquet event order.
- Merchandised displayed foods according to pre-established standards.
- Solicited feedback from customers to report concerns to caterer.
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● House Team Member

CHIK'N | Apr 2022 - May 2022

- During my time with Chik'n, I maintained high standards of customer service during high volume, fast paced operations I also communicated clearly and effectively with co-workers and management
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- Another skill i quickly learnt was mastering point-of-service (POS) computer system for automatic order-taking
- I was entrusted by managers to handle currency and credit transactions quickly and accurately
- One of the major things I was taught was building a loyal clientele without customers and other stores in the surrounding areas which nicely formed a friendly community. Completed opening and closing procedures, following cleaning checklists.
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- Transported food items from kitchen and presented to guest tables. Cleaned and organized front of house to maintain optimal health and safety practices. Resolved customer complaints and inquiries in a courteous manner.
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● Receptionist

Keysaney Hospital | Jul 2018 - Sep 2018

- On weekends, while in Mogadishu, I helped as a receptionist at a nearby hospital
- - I was responsible for everything from scheduling appointments and stocking shelves to communicating between patients and doctors
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 - I was entrusted with accepting consumer payments and managing money I had a great time here, and it was eye-opening to observe how other countries' healthcare systems worked. Used proper telephone etiquette, answered calls and caller questions, and transferred to proper extensions. Maintained detailed and accurate records of visitor requests and of calls received.