



# Christopher Ufene

Retail Team Manager

[View profile on Dweet](#)

## Languages

English

## About

With a proven track record in fashion retail, I excel at customer service, sales, and shop floor management. My roles at COOK TRADING LTD and Beaverbrooks have honed my ability to create memorable shopping experiences, manage stock efficiently, and passionately present products, making me ideal for dynamic retail environments.

### BRANDS WORKED WITH

- COOK TRADING LTD
- Beaverbrooks

## Experience

### ● Retail Team Member

COOK TRADING LTD | Oct 2023 - Mar 2024

- Provide exceptional customer service by assisting customers with sizing, styling advice, purchases, and returns to ensure a memorable shopping experience.
- Maintain an attractive and organized shop floor by setting up displays with the latest fashion items, ensuring shelves are stocked, fitting rooms are tidy, and overall presentation meets high standards.
- Deliver efficient and friendly service at checkout points, processing transactions accurately and promptly.
- Receive, unpack, and inspect new deliveries to ensure accuracy and quality standards.
- Restock products on the shop floor promptly, ensuring items are correctly priced and organized according to store guidelines.

### ● Sales Assistant

Beaverbrooks | Nov 2022 - Sep 2023

- Uphold and promote the brand image and ethos while maintaining a professional and knowledgeable demeanor.
- Effectively communicate the value and significance of each product, igniting enthusiasm and appreciation among customers.
- Skillfully showcase TAG Heuer products through engaging displays and presentations, capturing customers' interest both in-store and through window displays.
- Drive sales through proactive engagement and effective sales techniques, guiding customers through the purchasing process with professionalism and integrity.

## Education & Training

2024 - 2024 ● YORK ST JOHN'S UNIVERSITY

Master of Public Health,

2017 - 2021 ● Kogi State University

Bachelor of Science,