



# Gabrielle Walker

My last position was in Fashion Retail, but as a fast learner, I can easily adapt to any work environment.

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## Languages

English

## About

With a proven track record at New Look, I specialize in customer service and maintaining high shop floor standards within the footwear and accessories department. My adaptability and keenness to learn make me thrive in dynamic retail settings, adept at handling various customer inquiries and ensuring a positive shopping experience.

### BRANDS WORKED WITH

- Caring Angels
- New Look Store

## Experience

### ● Sales Advisor

New Look Store | Nov 2023 - Feb 2024

During my time at New Look as a sales advisor, I worked in the footwear and accessories department.

My main responsibilities were:

- Providing good customer service at all times by helping customers with their inquiries and making sure they have a good experience in store
- Maintaining shop floors standards, by doing delivery and keeping up standards
- Managing click and collect orders organising them handing them over to customers and also placing in-store orders
- Assisting with the closing of shop



### ● Volunteer Fundraiser

Caring Angels | Mar 2022 - Jun 2022

I worked for a fundraising group that raised funds for multiple charities and donated the money to them monthly. We worked in partnership with multiple supermarkets. My duty within this organisation was that I had to go to supermarkets explain what our charity does and encourage people to donate money to our cause; I feel this has helped me to develop a skill in sales which could be beneficial to any work environment.

## Education & Training

2016 - 2021

### ● Hammersmith Academy

GCSE or equivalent in English, Science, Drama, Maths, History, Media, Spanish,