



Ana Lagura

Creative University Graduate with Excellent Interpersonal and Communication Skills and Efficient Work Ethic

[View profile on Dweet](#)

Links

[LinkedIn](#)

Languages

English

About

I am a recent graduate looking for and listening to new perspectives, expanding my personal knowledge through professional development.

BRANDS WORKED WITH

- itsu
- Pomvom
- The Awareness Centre
- University of Westminster

Experience



● Front-of-House/Training School Administrator

The Awareness Centre | Sep 2022 - Sep 2023

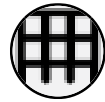
Seamlessly connecting clients and faculty in various departments, expanding my understanding of counselling and psychotherapy, assisting in the restructuring of appointment software within the organisation to optimise client/therapist experience



● Retail Assistant

Pomvom | Mar 2022 - Sep 2022

Explored my capacity for effective communication and interpersonal skills, developed short-lived but personal connections with customers to deliver an excellent visitor experience while consistently achieving the company's KPIs



● Student Correspondent

University of Westminster | Sep 2021 - Oct 2022

Enhanced my role as a leader and mentor in the university while advising over 130 incoming students, assisting in their integration to the institution, while strengthening the university community and systems of communication between students and faculty

● Team Member

itsu | Apr 2021 - Oct 2021

Imparted new ideas for wider sales outreach and continually guaranteed superior customer service, promoting foot traffic and consequently exceeding sales targets, achieved independently and with staff support

Education & Training

2020 - 2023

● University of Westminster

Bachelor of Science Hons, Psychology and Counselling

2018 - 2020

● QSI International School of Shenzhen

International Baccalaureate Diploma,