



# Scarlett Matthews

Luxury Sales consultant

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## Languages

English

## About

I am a positive, dependable individual, driven by my desire to ensure an outstanding customer experience. I take pride in being patient and approachable, always having an amiable nature. After four years gaining valuable skills in luxury customer facing roles, I am prepared and excited by the opportunity to pursue my passion working in luxury fashion.

### BRANDS WORKED WITH

- GIULIOFASHION
- Goldsmiths (Watches of Switzerland)
- HOLLAND AND BARRETT

## Experience



- Luxury Sales Consultant**  
 GIULIOFASHION | Oct 2021 - Now
  - Providing a luxury in store customer experience including personal styling
  - Building clientele - offering a personalised one to one based on individual customer needs
  - External brand training in store, from Casablanca, Alyx and Paul Smith
  - Extensive designer brand research and knowledge
- Sales consultant**  
 HOLLAND AND BARRETT | Apr 2021 - Dec 2021
  - Completed health and nutrition courses
  - Provided exceptional knowledge to customers
  - Stock checks
  - Stacking shelves

Le Meridien Hotel, London

  - Reception work
  - Housekeeping
  - Worked in food & beverages
- Sales Consultant**  
 Goldsmiths (Watches of Switzerland) | Apr 2019 - Mar 2021
  - Watch brand training courses
  - Abex training course
  - Hit monthly targets
  - Offer refreshments to clients

## Education & Training

- Greenshaw High School**  
 Level 1&2 Certificate in Personal Development and Employment,
- The London College of Beauty Therapy**  
 Level 3 Diploma Beauty Therapy,