Dvveet



Adyashree Pattanaik

Apparel developer

- O London, UK

Portfolio link

Portfolio file

View profile on Dweet

Work Preference

Location: Not looking to relocate

Pattern: Open to Full-time work

Employment: Permanent Positions, Hourly Consulting, Freelance Assignments

Skills

Adobe Photoshop (Intermediate)

Adobe Illustrator (Intermediate)

Fashion Design (Advanced)

Microsoft Excel (Intermediate)

Microsoft PowerPoint (Advanced)

Microsoft Word (Intermediate)

Languages

English (Fluent)

Hindi (Fluent)

About

I am a Fashion Marketing and Management graduate from Coventry University London, with a previous diploma in Fashion Design. A great team player with quick problem solving qualities. Result-driven, proactive, and resourceful person with 3 years of experience in customer facing service. My career goal is to work as a Product developer in Fashion.

BRANDS WORKED WITH

Masti Nightclub and Restaurant Parlez P.N. Rao Sweaty Betty
the Spicer Method Wings

Experience



Floor Supervisor

Parlez | Apr 2021 - Sep 2022

Problem solving-Discussed alternative selections with chef for guests with food allergies or gluten-free requests and suggested customers accordingly

- •Team player- covered shifts as and when needed
- •Received basic training as barista and bartender
- •Responsible- opened and closed the restaurant including cashing up the till
- •Competitive- sold the maximum number of cocktail jugs during summer promotion and was awarded with incentives for achieving the target
- •Hard working- managed parties of 15 or bigger when organised.
- •Leadership- supervised floor staffs during busy shifts and delegated responsibilities

Internship, Product Development

the Spicer Method | Jan 2022 - Mar 2022

Suggested product ideas to establish a gym apparel brand

- •Researched merchandisers for the products
- •Set-up print on demand online store
- •Designed mock-up products as suggestions
- •Set-up website for the brand and store
- •Created budget sheet for the launch of the brand

Front of House Waitress

Wings | Mar 2020 - Jul 2020

 $\label{thm:maintained} \mbox{ Maintained knowledge of current menu items, garnishes, ingredients and preparation methods.}$

•Answered phones politely and promptly while accurately recording and confirming reservations.

Bartender Waitress

Masti Nightclub and Restaurant | Feb 2019 - Aug 2019

Customer Relationship Officer/ Stylist

P.N. Rao | Feb 2019 - Aug 2019

Responsible for handling customer account inquiries, accurately providing information to resolve product/service complaints and guarantee customer satisfaction.

- •Assisted approximately 10-15 customers each 3 minutes with tailoring/delivery questions or issues through inbound calls.
- •Achieved high quality assurance evaluations through feedbacks and created end of month excel data based on it to help head office
- •Attended monthly meetings with the head office to discuss the issues with the products, service and stores along with other customer relations officers.



•Worked along with consultants and helped whenever asked for



Retail Supervisor

Sweaty Betty | Jul 2022 - Now

As a supervisor, I am responsible for opening and closing the store. I have a team of 7 sales assistants that work under me and on a daily basis, I work with 2-3 of them.

I make sure they complete the designated task of the day and keep up to code with the house keeping of the store.

I am a huge advocate of open communication so I always let my team know if they have any issue or struggle with a task, they can always ask me without any fear.

I am experienced with new collection launches, end of season sales and Black Friday.

I am a calm person under stressful circumstances, be it an unhappy customer or a sale gone wrong.

I believe in team work and love supporting my assistant manager and manager as and when possible.

Education & Training

2019 - 2022 Coventry University

Bachelor's, BA (Hons) International Fashion Marketing and Management

2013 - 2016 • Raffles Millennium International

Diploma, Diploma in Fashion Design

College,

1999 - 2010 St. Xavier's High School

High Schoole,