



# Syeda Rahman

Sales Assistant

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## Languages

English

## About

With a proven track record at John Lewis and Boots Pharmacy, I excel in enhancing customer experiences and managing sales transactions. Skilled in various retail environments, I adapt quickly and am fluent in basic English, making me an asset to any retail team.

### BRANDS WORKED WITH

- boots pharmacy
- John Lewis
- swirdrop treats

## Experience



### ● Sales assistant

John Lewis | Nov 2023 - Jan 2024

- Collaborated with team members to ensure a positive shopping experience for customers.
- Handled cash transactions and maintained accurate sales record.
- Assisted customers in product selection, providing excellent customer service. Swirdrop treats- Seven kings- Waiter/Barista
- Actively serving and waiting customers.
- Being able to make several drinks such as coffees, bubble teas, milkshakes etc.
- Using tills to process payments.
- Culinary skills, making and plating up desserts, knife skills, food preparation techniques etc.

### ● Waiter/barista

swirdrop treats | Sep 2022 - Oct 2023

- Actively serving and waiting customers.
- Being able to make several drinks such as coffees, bubble teas, milkshakes etc.
- Using tills to process payments.
- Culinary skills, making and plating up desserts, knife skills, food preparation techniques etc.

### ● Sales Assistant

boots pharmacy | Jun 2019 - Jul 2019

- Tills- Serving customers and answering any question they may have
- Stocking shelves/ organizing stock - Putting out new stock as well as sorting through expired products.
- Customer service - By engaging proactively with customers' requests in a timely manner while maintaining a positive customer experience.

## Education & Training

### 2023 - 2024 ● City University

psychology,

### 2015 - 2020 ● Oaks Park High School

A levels- Biology (C), Psychology(B), Sociology(B),