



Nicole Lockhart

21 year old undergraduate seeking transferable skills and experience at a reputable company.

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Languages

English

About

With a solid foundation in hospitality and event management, I've excelled in customer service and multitasking across various dynamic settings. My passion lies in fashion retail, where I apply my skills in client advising, styling, and store maintenance, ensuring exceptional customer experiences in high street to luxury environments.

BRANDS WORKED WITH

Greenvale Hotel

Quo Vadis

Vibe Teaching

Experience



● Teaching assistant

Vibe Teaching | Jan 2024 - Now

Supporting children with their learning, some with SEN difficulties



● Temp Events staff

Quo Vadis | Sep 2022 - Dec 2022



● Function staff

Greenvale Hotel | Jan 2018 - Jan 2019

During these roles, I maintained customer satisfaction with timely table check-ins to assess food and beverage needs. Maintained order efficiency and accuracy through clear communication with kitchen staff, earning numerous recommendations from satisfied customers. Resolved guest complaints to maintain complete customer satisfaction and workforce effectiveness. Greeted new customers embodying a positive face for the brand. Took drink orders and built immediate positive connections with guests. Prepared speciality desserts for customers considering allergies and dietary requirements. Remaining composed in a busy environment.

During my education I learned to prioritize learning in order to reach my long-term goals however I obtained many transferable skills I intend to utilize for your workplaces benefit such as attention to detail, completing tasks to an excellent standard in a timely manner, matching the institutions ethos and maintaining diligence and determination through fast paced atmospheres.

Education & Training

2022 - 2023

● Westminster Kingsway College.

Master of Social Science,

● Holy Trinity College

B A,

2023 - 2026

● University of Westminster

Bcs Honours , Psychology and Criminology