# Dweet



# Thomas Greider-

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Marketing Director (International, DTC E-com, Saas expert) Fashion, Health & Wellbeing, Beauty, EdTech

O London, UK

♂ Thomas is Available to work

<u>Portfolio link</u>

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# Work Preference

Location: Not looking to relocate

Pattern: Open to Full-time work

Employment: Permanent Positions, Freelance Assignments, Hourly Consulting

# Skills

DTC ecommerce (Advanced)

Integrated Marketing (Advanced)

International Market Entry (Advanced)

Marketing Strategy (Advanced)

Growth Marketing (Advanced)

Influencer Marketing (Advanced)

Paid Social Media Advertising (Advanced)

## Languages

English (Fluent)

German (Native)

## About

### Marketing Director

BRANDS WORKED WITH



# Experience

### Head of EU Marketing (Contract)

#### Feel | Apr 2022 - Apr 2023

Feel is a nutrition DTCsubscription-based e-com brand. Consultant to leadership team.

-Responsible for Marketing across the EU, with the objective of establishing the function, setting the strategy and building a cross-functional team and infrastructure, enabling the business to scale in new markets at scale

-Led expansion strategy (incl. brand, positioning, product/NPD, pricing and marketing), launching into DACH 1 month ahead of schedule -Designed operating model for the Marketing function across EU (regional & central), recruiting and developing in-house team, plus agency/freelancer support to execute campaigns and manage to budget -Defined local propositions generating regional demand, introducing surveys & research to fully incorporate local nuances/insight -Implemented full-funnel, integrated marketing strategy, covering all stages from local brand awareness/health, high-growth acquisition activity (reduced 6M launch CPA by 200%, whilst scaling budget 100% MOM) through to CRM retention programmes (increasing 12M LTV by 30%), owning budget allocation

-Improved ROAS by 40% introducing LTV/payback model & improved data-led approach facilitating translation of complex data sets into actionable insights

-Implemented a Test/Learn/Scale approach to learn fast, iterate and roll out across all marketing channels as well as build internal business cases pushing regional agenda (ringfencing budgets and cross-functional resources)



## Head of EU Marketing

#### Depop | Nov 2020 - Mar 2022

Depop (Etsy house of brands) is THE fashion marketplace where GenZ buy, sell and get inspired. Part of the global marketing leadership team. -Fully responsible for EU (DACH, France, Benelux, Nordics) & AU, leading GTM, local marketing & team of 6, delivering 100% YOY growth -Working with global & channel teams, owned regional strategies, multi-million budget, balancing Demand Generation through Brand/Culture with Performance Campaigns (introduced Always-On approach with add. Trading activations) across Offline/Digital and Strategic Brand Partnerships, ensuring smooth delivery, e.g.:

•Deliveredglobal Brand/Cultural Marketing around BHM & LGBTQAI+ month, resulting in double digit increased community brand awareness •Localisedglobal Black Friday campaign incorporating local Sellers into UGC campaign, delivering +100% YOY revenue and increased brand credibility

•LedAU student campaign incorporating local communities, across campus OOH and transport media, delivering ROI of 1.5

-Improved global Influencer team output by consolidating workstreams and introducing new processes, evaluation and tools, delivering up to 300% ROAS

-Coached team to utilise market & competitor research/insights to create local brand content and ad creatives, serving both sides of the marketplace (Buyers & Sellers)

-Introduced KPI dashboards to team, cultivating a culture of data ownership and continuous optimisation around CAC/LTV as well as brand metrics

-Built out media and agency infrastructure, led RFP process and appointed agencies across digital and PR

-Established playbook writing, drastically reducing duplicate work across teams

#### Marketing Consultant

#### Thomas Greiderer Consulting | Feb 2020 - Nov 2020

- Amazon: Led localised performance campaigns across UK/DE delivering against +400% Covid demand

- Premium Beauty Brands: I consult on GTM for beauty/lifestyle brands (e.g.: Sana Jardin Parfums & Smilemakers) and eDTC store www.ohhhdecologne.com

-Bezzu: Delivered holistic launch marketing strategy for innovative fashion & retail mobile marketplace app into multiple markets (UK/IE & EU)

#### • Director International Marketing & Operations

DCMN | Apr 2018 - Jan 2020



#### Director Account Management

#### DCMN | May 2016 - Apr 2018

Headquartered in Berlin, DCMN is an international full-service growth marketing agency. Part of the leadership team.

-Built Account Management team from scratch & led XFN teams across marketing, media buying & creative, consulting on and delivering localised ATL/BTL campaigns for clients across 6 international territories, overachieving yearly revenue target by 25%; Client examples: Etoro, Wix, Glossybox, Sportpursuit, Taxfix, Auto1;

-Developed Brand & Performance marketing solutions based on in-depth marketing research, analysis, consumer insight, effectively leveraging Digital and Offline media channels, delivering +100% YOY growth -Drove holistic market-entry campaigns including media, localised creative as well as strategic partnerships. Successful campaigns include

taking UK brands to multiple European & US markets. Examples: Secret Escapes, Asos, Eve Sleep;

-Introduced B2B demand generation initiatives through webinars, masterclasses and CRM programmes as a new biz dev approach, increasing new client signup by 50%

-Built coaching and development framework, improving staff output & retention



#### Head of Marketing

#### Busuu | Oct 2012 - Jan 2016

busuu is an innovative, global language learning mobile app, providing courses in 12 languages to a global, 120 million+ user community. Subscription business model.Part of the leadership team.

-Took the brand from small Start-Up (set up marketing, partnership & customer service functions) to international challenger brand within 3 years, successfully establishing and rapidly growing global brand awareness and consideration and delivering 100%+ YOY user & revenue growth

-Led re-branding, redefining brand & positioning as part of move into mobile-first approach, supported by global launch campaign delivering smooth transition/UX

-Responsible for global marketing strategy, managing multi-million budgets across On-/Offline and Mobile in multiple international markets, building & leading team of 14 - ensuring XFN alignment with comms, product and CX roadmaps/priorities

-Developed tiered market approach, with Germany & UK developing into our revenue priority markets, informing global strategies

-Established B2B brand partnerships division, closing deals with telecom operators & education providers, creating new revenue stream achieving €600k in Y1

#### Head of Social Media & CRM

#### Kgbdeals | Sep 2010 - Sep 2012

Kgbdeals was a daily deal marketplace, headquartered in the US. -Established & led global content, social media and CRM strategy

#### Marketing Consultant & Account Manager | B2C

#### Various Marketing Agencies | Mar 2004 - Aug 2010

Agencies: EHS 4D, Dialogue141, Amaze, Ogilvy One, RPM, TMW; -Worked on some of the world's most loved brands, consulting on and executing campaigns across brand, ATL & BTL, incl. trade, event/IRL, experiential, shopper & POS

-Brands: Barclay's, BT, Coca Cola, DHL, Red Bull, Umbro, Lycamobile, Coty, L'Oréal, Duracell, Braun, Lexus and Nissan Europe



#### Head of Market Development Strategy

#### Skyscanner | Apr 2023 - Now

Skyscanner is a global travel metasearch engine, available in over 30 languages. Actively serving as a trusted consultant on regional marketing to the Executive team.

- Translating global business growth objectives & ambiguous problem statements into

cross-functional marketing strategies and leading global teams to accelerate growth,

delivering double-digit % YOY revenue growth

- Spearheading creation of Go-To-Market briefs for 11 key markets, setting targets and directing strategic, creative & channel marketing activity to scale brand & user growth

- Providing coaching and guidance to local Marketing Managers, enabling them to seize

regional opportunities while establishing global standards and best practices

- Assumed a pivotal role within the Brand team, bridging a critical skillset gap, and played

a key part in shaping Skyscanner's inaugural Brand Investment Strategy, with a

substantial budget exceeding double-digit millions over the next five years

- Concurrently overseeing the Product Marketing team, crafting comprehensive go-to-

market plans & campaigns for Skyscanner's global products and features