



Akash Keswani

Sales Assistant

[View profile on Dweet](#)

Languages

English

About

I am an experienced retail sales associate with a strong background in customer service, cash handling, and team collaboration. I quickly adapt to new technologies and excel at resolving issues efficiently while ensuring accurate transactions and high customer satisfaction.

BRANDS WORKED WITH

Off-License Store

Spice Culture Restaurant

Supermarket Κρητικός

Experience

● Sales Assistant/ Cashier

Off-License Store | Mar 2024 - Jul 2024

- **Customer Service Excellence:** Proven track record of providing exceptional service to customers. I am approachable, patient, and adept at resolving issues to ensure customer satisfaction.
- **Cash Handling:** I am experienced in accurately counting and reconciling cash and credit card transactions, reducing errors and preventing discrepancies.
- **Attention to Detail:** I understand the importance of precision in cashiering, from verifying prices to processing discounts and coupons accurately.
- **Adaptability:** I am quick to learn and can adapt to new technology and procedures, ensuring efficient and accurate transactions.
- **Team Collaboration and Communication:** Worked as a part of a team, collaborating with colleagues and management to ensure a coordinated and efficient store operation. Excellent communication skills in addressing customer concerns and ensuring their satisfaction.

● Server/ Host

Spice Culture Restaurant | Sep 2023 - Mar 2024

- **Fine Dining Experience:** Previous experience working in upscale or fine dining restaurants, familiar with the nuances and expectations of high end service.
- **Table Management:** Skilled in managing reservations, seating arrangements, and maintaining an organized dining room.
- **Menu Knowledge:** In-depth understanding of menu items, including ingredients, preparation methods, and wine pairings to provide informed recommendations to guests.
- **Customer Service Excellence:** Demonstrated exceptional customer service skills, ensuring a welcoming and satisfying dining experience for guests.
- **Order Accuracy:** Proven ability to accurately take and deliver orders, ensuring special requests and dietary restrictions are properly communicated to the kitchen.
- **Complaint Resolution:** Adept at handling guest complaints and resolving issues promptly to ensure customer satisfaction.
- **Team Collaboration:** Strong team player, working closely with kitchen staff, bartenders, and fellow servers to provide seamless service.
- **Sanitation and Cleanliness:** Maintained high standards of cleanliness and organization in the dining area and adhered to health and safety regulations.

● Store Assistant/ Cashier

Le Marche Supermarket | Jul 2022 - Aug 2023

- **Customer Service Excellence:** Proven track record of providing exceptional service to customers. I am approachable, patient, and adept at resolving issues to ensure customer satisfaction.
- **Cash Handling:** I am experienced in accurately counting and reconciling cash and credit card transactions, reducing errors and preventing discrepancies.
- **Attention to Detail:** I understand the importance of precision in cashiering, from verifying prices to processing discounts and coupons accurately.

• Adaptability: I am quick to learn and can adapt to new technology and procedures, ensuring efficient and accurate transactions.

Education & Training

- 2023 - 2024 ● **University of Leeds**
MSc. Business Analytics & Decision Sciences,
- 2015 - 2019 ● **SRM University**
B. Tech (CSE),
- 2014 - 2015 ● **Mount Carmel School**
Grade 12 (Science),